

Case Study: Papua New Guinea - Australia Cargo Aircraft Charter

Charter Details:

Client: An Australian Logistics Company on behalf of a Papua New Guinea mining company.

Period for Mobilisation: ASAP, preferably within 24 hours of receiving the enquiry.

Country/Region of Operation: Papua New Guinea & Australia.

Total Cargo: 1 small pallet of mining equipment, 3 items weighing less than 500 kg each.

Origin & Destination / Route: Papua New Guinea to Cairns, Australia

The Task:

Urgent Cargo needed to be sent from a remote island in Papua New Guinea (PNG) to Cairns then transported via road to Melbourne for repair/refurbishment at an engineering facility.

Unique Factors:

The PNG client expected that it would take days (or longer) before the Cargo was able to depart the island and so they were pleasantly surprised when it was in the air the following day. ADAGOLD's prompt organisation of aircraft and flight permits greatly reduced the client's financial losses that would have otherwise been incurred due to equipment downtime.

The Solution:

- A small/mid-sized Turbo Prop aircraft and a single crew member departed Cairns early Saturday morning for arrival onto the island at 1030hrs. The loading of cargo took around 1 hour with the aircraft departing 1145hrs.
- Routing back into Australia was via Port Moresby which saw the aircraft into Cairns at 1630hrs Saturday afternoon.
- The aircraft was unloaded and the load put into Australian Air Express's bond store for Customs clearance as soon as possible.

Alternative Solutions evaluated and considered:

- Other aircraft were considered, however were not viable options to complete the charter within the required timeframe due to issues related to attaining the necessary PNG landing and flight permits. Alternative aircraft also had a lack of suitable cargo/freight equipment to securely fasten the cargo on board the aircraft.

Customer Advantages:

- Our client advised us that the prompt and professional completion of this type of 'Call and Go' scenario was just what they needed as they were in the process of trying to win back their client which had been lost to a competitor.
- They were also happy with the choice of aircraft as the Turbo Prop aircraft was much more cost effective than all other aircraft considered.